

## Senior IoT & Automation Engineer

### **Purpose:**

Rijeka Gateway d.o.o. (RGW), a joint venture between APM Terminals and ENNA Logic, is reaching the final stage of the big project: building the high-tech Rijeka Gateway Terminal.

We've worked hard to make it happen, and soon we'll start running the new container terminal. Our main goal now is to make sure everything runs smoothly when we kick off operations. Come join us as we get ready to bring top-notch terminal services to Rijeka, benefiting our shareholders and the whole area, with Maersk on board as our main partner.

The purpose of the **Senior IoT & Automation Engineer** is to support deployment of real time industrial automation technology and machine-control architecture regarding strategy, safety philosophy and logics, support automation development and verification activities and resources, contribute to building and working together with a strong and agile product deployment team, including a wide range of engineering disciplines.

### **This key position is overall accountable for:**

- End-user support services to agreed service levels.
- Providing support and maintenance of local IoT and Automation infrastructure requiring hands-on intervention, to agreed service levels and in collaboration with the global automation team.
- Local IoT & Automation System support to stay within warranty and vendor support.

### **He/she is responsible for:**

- Work with the Automation Deployment team and end-users to effectively support the implementation of the Automated products in live terminal operations as per defined scope and schedule, and to resolve any issues/challenges that arise.
- Actively participate and contribute to Solution Design, Testing, Evaluation and commissioning of Industrial Automation Systems, Applications, Network and Infrastructure as well as their interfaces.
- Troubleshoot issues related to industrial network and Wireless connectivity and document solutions into knowledge database.
- Continuously monitor and proactively report on related risks and opportunities with the deployment of the Automated products and work with the project team towards mitigating it.
- Ensure defined service management processes are followed for IT and OT components.
- Provide feedback to continuously improve the service management processes for industrial automation.
- Contribute to research and development of innovative ideas and concepts to enhance the company's performance and competitiveness in the field of industrial automation in close cooperation with the Automation Engineering/I&A Platform team in Maersk Technology.
- Liaise with sub-contractors, vendors, and 3rd party system integrator for deployment and integration of automation solutions.
- Resolve Incidents within agreed service levels.
- Participate in regional CAB.

**Critical Qualifications/Skills/Experience:**Experience:

- Preferably 3 years of IT or automation experience.
- Experience in the industry, or international environment is an advantage.

Skills:

- Knowledge of end-user software and devices.
- Knowledge of automation infrastructure components.
- Experienced at working according to industry standard ITSM practices.
- Communicative – able to translate between technical and user language.
- Problem-solving skills.

Education

- University degree Bachelor of Science (BSc), Computer Science, or related field (Equivalent education and work experience may be substituted).

If you have been reading so far, we are glad to see you are interested. If you see yourself in this role and are keen to be part of the unique and globally significant organization, we look forward to hearing from you! Send your CV in English to [career@rijekagateway.com](mailto:career@rijekagateway.com) until 21.07.2024.

**Our recruitment process:** If your profile matches the job requirements, our recruiter will get in touch to share more about the role and get to know you better. If successful, you will discuss the role with the Line Manager in detail. Every candidate will receive feedback.